Kent County Veterans Services

Monthly Activity Report

MISSION STATEMENT

To provide accurate, efficient and timely information and services to ensure delivery of benefits to enhance the quality of life for Kent County veterans and their families.

To provide accurate, efficient and timely information and services to ensure delivery of benefits to enhance the quality of life for Kent County veterans and their families.

VSC Members

Mel Bauman	Trisha Sexton
John Baxter	
Mary Johnson	
Harold Mast	
Shane Scherer	
Randy Tharp	

Key Metrics

	Feb-19	YTD	Feb-18
Records Request	42	69	N/A
Fully Developed Claims	15	36	N/A
County ID 's Made	28	52	N/A
Face to Face Contacts	235	457	N/A
Phone Contacts	3167	6630	N/A
Time on Phone	95:06:14	194:16:14	N/A
Federal Monthly Awards to Veterans	$32,697.20	$76,752.35	$115,826.47
Federal Retroactive Awards to Vetrans	$19,191.72	$53,637.34	$69,682.38
SSR Awards (KCVS Budget)	$19,703.42	$42,108.56	N/A
Burials (KCVS Budget)	$3,000.00	$4,800.00	N/A

Monthly Outreach Activities

Veterans Treatment Court
West Michigan Veterans Coalition
Degage Ministries