Kent County Veterans Services

Monthly Activity Report

MISSION STATEMENT

To provide accurate, efficient and timely information and services to ensure delivery of benefits to enhance the quality of life for Kent County veterans and their families.

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VSC Members

Mel Bauman
John Baxter
Mary Johnson
Harold Mast
Shane Scherer
Randy Tharp
Trisha Sexton

Key Metrics

	Apr-19	YTD	Apr-18
Records Request	**52**	145	18
Fully Developed Claims	**23**	76	30
County ID 's Made	**19**	102	N/A
Face to Face Contacts	**208**	847	237
Phone Contacts	**3711**	13508	N/A
Time on Phone	**102:02:52**	391:25:20	N/A
Federal Monthly Awards to Veterans	**$116,873.40**	$247,448.51	$70,571.74
Federal Retroactive Awards to Vetrans	**$93,956.20**	$191,093.34	$66,523.65
SSR Awards (KCVS Budget)	**$13,913.54**	$65,586.47	$18,038.40
Burials (KCVS Budget)	**$2,400.00**	$8,700.00	$1,800.00

Monthly Outreach Activities