



Kent County Veterans Services

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Kent County Veteran Services Committee Meeting
Thursday, June 20th, 2019 8:30am

1. Meeting called to Order
2. Pledge of Allegiance
3. Approval of Minutes
4. Introductions
 - a. Mary Sumners- Kennari Consulting
 - b. Susan Cervantes- Kent County Community Action
5. Managers, Monthly Operational Update and Budget Reports
6. Old Business
 - a. Martha Burkett/Mary Sumners- Committee Culture building/ Strategic Planning initiative
7. New Business
 - a. Staffing update
 - b. Staffing Presentations
 - i. Re: VSO Scope of Practice
 - ii. SSR Policy & Procedures
 - c. Customer Service Surveys (13 responses)
8. Around the Table
9. Open Public Comment
10. Action Items (closed session)
11. Adjournment