KENT COUNTY FOC NEWSLETTER

NOVEMBER 2024



HOW TO CONTACT FRIEND OF THE COURT

- FOC Lobby
 Monday—Friday
 8:00 a.m.—4:30 p.m.
- Call 616-632-6888
 Monday—Friday
 8:00 a.m.—4:30 p.m.
- Email FOC.Mail@kentcountymi.gov
- 2-way communication <u>www.michigan.gov/michildsupport</u>
- Schedule an appointment https://kentcountyfoc.setmore.com/
- 24/7 Case Access
 www.michigan.gov/michildsupport
- Visit the website <u>Friend of the</u> <u>Court - Kent County, Michigan</u> (<u>accesskent.com</u>)
- Mail: 82 Ionia NW, Suite 200, Grand Rapids MI 49503.
- Drop box and payment box on 1st floor at 82 Ionia NW, Grand Rapids 49503.



NEW! KENT FOC AND ORTHODONTIC PAYMENTS

Starting **January 1, 2025**, FOC will follow a new practice for handling requests for orthodontic payment reimbursement requests.

Previously FOC would process the **entire** ortho contract if it ended in the last year. Starting January 1, FOC will process payments that have occurred in the last twelve months only (counting from the date the reimbursement request is submitted to FOC).

Important reminder: an ortho request for reimbursement follows the same guidelines as all medical expense reimbursement requests:

- A parent must reimbursement from the other parent directly first, allowing 28 days for reimbursement.
- If no reimbursement is made within those 28 days, then a parent can seek reimbursement assistance from FOC.

If you have any questions, please contact our office: 616-632-6888 or FOC.Mail@kentountymi.gov .

HOLIDAY PARENTING TIME

The holidays are right around the corner and many parenting time orders include holiday parenting time. Now is the time to check your order. The FOC enforces orders as they are written, and orders need to be specific to be enforced by the FOC. If you have questions, call us at 616-632-6888 or schedule a Custody and Parenting Time Questions phone meeting. If you and the other parent want to discuss and possibly change your parenting time order, you can sign up for FOC Mediation here: Kent County FOC: FOC Mediation (signupgenius.com).

TURKEY GIVEAWAY!



Thank you, All Things Fatherhood for including us as a partner for this event!

Dads-Giving Turkey Giveaway:

November 23rd, 12—2 pm The Vibe Office Space, 950 28th St SE, Grand Rapids, MI.

Register here:

https://lets-meet.org/reg/e2ae5554090f7df66d

FOC Mission:

"To serve the Court and the families of Kent County to ensure children are supported, both financially and emotionally.